

Yale University

SUSAN HAUSER, *Director*

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October 20, 1998

Ms. Pat Criscito
ProType, Ltd.
Post Office Box 49552
Colorado Springs, Colorado 80949

Dear Pat,

I am so very pleased that you were able to take the time to speak to our group. You successfully demonstrated that the seemingly complex world of electronic resumes is really quite simple. We now feel better informed about how to best use the Internet to aid in one's career advancement.

Sincerely,

A handwritten signature in dark ink, appearing to read "Susan Hauser", written in a cursive style.

Susan Hauser